

Amendments to the Claims:

Claim 1 (previously presented): A method of doing business on the world wide web, comprising:

providing information on a web site about the repair of various devices wherein a user can click on displayed graphics representing a replaceable part of a device, said graphics being in the form of a photograph or other illustration depicting the device, depicting a plurality of parts thereof, and depicting the relationship of said parts to the device, wherein when clicking on a displayed part, information comprising a list of a plurality of manufacturers or vendors of the part selected by the user is made available to the user, and wherein the user can obtain information about the part needing replacement, or can purchase the part needing replacement, by clicking one of the manufacturers or vendors in the list; and

deriving revenue from making one or more of said items of information available by one or more of the following activities: (a) direct sale of one or more replacement parts to the user, (b) obtaining referral fees or commissions from a manufacturer or — other vendor of the one or more of the parts, or (c) gathering consumer information from the user's activities on the web site.

Claims 2 - 4 (cancelled)

Claim 5 (previously presented): The method of Claim 1 wherein the user is directed to a web site of the manufacturer or vendor.

Claim 6 (previously presented): The method of Claim 5 wherein the web site of the manufacturer or vendor is its site home page.

Claim 7 (previously presented): The method of Claim 5 wherein the web site of the manufacturer or vendor is a site page on which information on the part is displayed.

Claim 8 (previously presented): The method of Claim 6 wherein the web site of the manufacturer or vendor is a site page specifically set up to receive referrals from another web site and to compensate the owner of the referring web site.

Claim 9 (cancelled)

Claim 10 (previously presented): The method of Claim 3 1 wherein by clicking one of the manufacturers or vendors, the user is directed to an order page.

Claim 11 (previously presented): An internet web site, comprising:

a plurality of web site pages providing information about the repair of various devices wherein a user can click on displayed graphics representing a replaceable part of a device, said graphics being in the form of a photograph or other illustration depicting the device, depicting a plurality of parts thereof, and depicting the relationship of said parts to the device, wherein when clicking on a displayed part, information comprising a list of a plurality of manufacturers or vendors of the part selected by the user is made available to the user, and wherein the user can obtain information about the part needing replacement, or can purchase the part needing replacement, by clicking one of the manufacturers or vendors in the list and

clickable regions on one or more web site pages enabling revenue to be derived from making one or more of said items of information available by one or more of the following activities: (a) direct sale of one or more replacement parts to the user, (b) obtaining referral fees or commissions from a manufacturer or other vendor of the one or more of the parts, or (c) gathering consumer information from the user's activities on the web site.

Claims 12 and 13 (cancelled)

Claim 14 (previously presented): The internet web site of Claim 11 wherein the user is directed to a web site of the manufacturer or vendor.

Claim 15 (previously presented): The internet web site of Claim 14 wherein the web site of the manufacturer or vendor is its site home page.

Claim 16 (previously presented): The internet web site of Claim 14 wherein the web site of the manufacturer or vendor is a site page on which information on the part is displayed.

Claim 17 (previously presented): The internet web site of Claim 15 wherein the web site of the manufacturer or vendor is a site page specifically set up to receive referrals from another web site and to compensate the owner of the referring web site.

18 (cancelled)

19 (new) The method of Claim 1 wherein by clicking on the name of a manufacturer, model part numbers are displayed.

20 (new) The internet web site of Claim 11 wherein by clicking on the name of a manufacturer, model part numbers are displayed.